

Data protection notice for customers

The protection of your personal data is very important to us. Therefore we process your data exclusively on the basis of the statutory provisions (GDPR). This data protection information informs you about the most important aspects of data processing at HIRSCH Servo Group.

1. Personal data controller

HIRSCH Servo AG
A-9555 Glanegg 58
Tel.: +43 4277 2211

2. Data origin

The origin of the personal data comes from you, the employees of your company, from public sources such as business register, your website, etc.

3. Customer data

We process the following (partly personal) data in order to ensure a functioning business relationship:

Name, company form, address, location, e-mail address, telephone number, contact persons, company bank data, company registration number, VAT No., departments.

4. Purpose and legal basis of the processing of personal data

We process the data for the contractual fulfilment of business activities. The legal basis for this is Art. 6 (1) lit. (a)(b)(c) or (f) GDPR.

5. Recipient of data

Access to your data is granted to those employees of our company who are responsible for our customers.

Some of our software systems are maintained by external service providers. The contract processing agreements required by law were concluded with these service providers

Your data may also be transferred to third parties if this is necessary for the fulfilment of contractual obligations. Data will be transmitted to authorities or governmental organizations if there is a legal requirement for this.

6. Storage period

We store your data in accordance with the legal retention periods or as long as they are needed for our business purposes.

7. Your rights

In principle, you are entitled to the right of access (Art 15 GDPR), right to rectification (Art 16 GDPR), right to erasure (Art 17 GDPR), right to restriction of processing (Art 18 GDPR), right to data portability (Art 20 GDPR) and right to object (Art 21 GDPR).

If you believe that the processing of your data violates the data protection law or your data protection claims have otherwise been violated in any way, you can complain to the supervisory authority. In Austria, this is the "Austrian Data Protection Authority".

8. Contact data

We would like to point out that there is no internal data protection officer in the companies of the HIRSCH Servo Group, as this is not required by law. However, there is a central data protection coordinator in the HIRSCH Servo Group who supports you in all data protection matters.

You can therefore send your enquiries by post to our data protection coordinator at the following address:

HIRSCH Servo AG
Datenschutz-Koordinator
9555 Glanegg 58

